

AMENDMENTS TO THE SPECIFICATION

Please amend the paragraph on page 3, lines 4-29, as follows:

The present invention provides a method for integrating the many heterogeneous IT components (application, database, server, network) which enable a business process into a single end-to-end management platform. The method comprises decomposing a business process (intra-enterprise, extra-enterprise (i.e. multiple business entities) or both) into a set of enabling applications and then documenting the technology elements and support organizations which are necessary to execute and manage those enabling applications. The required monitors for the business process enabling technology can be deployed which not only monitor the discrete IT components but also the interfaces between them that are imposed by the business process itself. An important, and unique, feature of this method is the ability to map technology problems to business ~~problem~~ problems and the development of cross-platform contextual (business process context) correlation rules. This information is then used to develop an end-to-end business process event management platform (can be used for other systems management processes as well such as Performance Management), which can be integrated into any preexisting event management (systems management) process. In one embodiment of the present invention, the event management platform can be constructed between several business entities.

Please amend the paragraph on page 4, lines 20-22, as follows:

Figure 4 depicts a flowchart illustrating a method for developing an end-to-end ~~Event Management~~ application Event Management platform in accordance with the present invention.